

Policy Statement

QM01

Quality and Environmental Policy Statement Philip Kirkham CEO (27/08/19)

Hardide Coatings Ltd (HCL) & Hardide Coatings Inc (HCI) ("Hardide") are advanced surface engineering technology companies that develop, produce and apply a patented hard-wearing coating to a wide range of metallic and non-metallic components to increase their working life. Based on a process which produces tungsten/tungsten carbide via chemical vapour deposition, our unique coatings provide ultra-hardness, low friction, chemical and corrosion resistance in one material.

Hardide's Quality and Environmental Policy will ensure that at all times our coatings and services meet the requirements of our customers in terms of quality, delivery and cost. It will also ensure that we operate as an environmentally responsible business by minimising our effect on the local environment and by protecting it and actively preventing pollution. We have considered the external influences on our business and will regularly review how our policies and objectives align so that they may support the overall business strategy in a cohesive and positive manner. This Policy has been developed to communicate and support the company's commitment to its Quality and Environmental objectives:

Environmental Performance – Protection of environment and prevention of pollution

Product Quality - In line with agreed specifications and expectations

Delivery Performance - Meet or exceed any specific customer delivery requirements

Customer Service - Respond to customers within a reasonable timescale in all areas of enquiry and technical support

Management commitment to supporting the quality and environmental systems is essential to ensure the successful implementation of this Policy. Within this Policy, we are committed to operating under the disciplines and control of a Quality Management System (QMS) and Environmental Management System (EMS) conforming to AS9100 Rev D:2016 (inclusive of ISO 9001:2015 requirements) and ISO14001:2015 (only applicable to HCL) respectively. The effectiveness of our systems is reviewed on a regular basis by the management team and, where necessary, changes implemented to continually improve our ability to meet our quality and environmental objectives, as well as those of our customers.

By conforming to this Policy, we will meet the requirements of a continual improvement process and compliance with our statutory, regulatory, legal and other obligations. We are committed to operate at all times within these standards and will maintain the necessary quality and environmental approvals consistent with the requirements of legislation and of our customers. We actively assess our environmental risks and opportunities and work to protect our local and global environment. We encourage our approved suppliers to support our quality and environmental objectives.

The Quality and Environmental Policy principles and objectives will be communicated and available to staff at all times. Training will form an integral part of the strategy to achieve the objectives. Meeting customer requirements and achieving a high level of customer satisfaction is an established common goal across our business.